

The Residential Energy Assessment Program (REAP) was delivered in the Bayside City Council community, Melbourne, in 2008, with assistance from the Victorian State Government.

The REAP trained voluntary Assessors to carry out on-site assessments and worked with residents in 66 households and personnel in 15 community organisations (eg: sports clubs) to reduce greenhouse gas emission levels.

In December 2008, Twyfords was invited by the National Centre for Sustainability, a partner of the REAP initiative, to demonstrate the use of an evaluation tool, the Outcome Hierarchy. It was used as an end of program evaluation of the REAP.

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